

CTR Employer Survey Report

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer Id : E83683

Participation : CTR

Employer : Holland America Line Westours Inc

Status : Affected

Worksite : Corporate Office

Survey Type : Online

Street : 300 Elliott Ave W Suite 100

Response Rate : 62%

Jurisdiction : City of Seattle

Survey Date : 10/14/2017

Non-Drive Alone & One-Way VMT Rates at this Worksite

Non-Drive Alone Rate : 72.5%

Drive Alone Rate : 27.5%

One-Way VMT per employee : 5.1

Average One-Way distance home to work : 17.2

Employees and Survey Response Information

Reported Total Employees at Worksite: 869

Surveys Distributed : 869

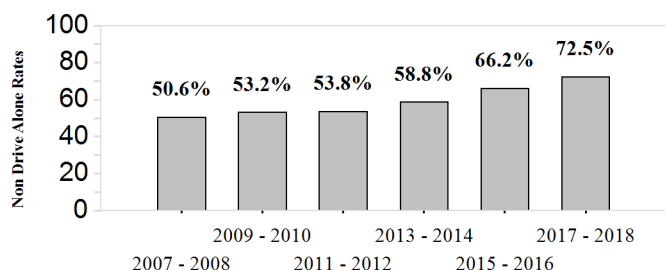
Surveys Returned : 538

Surveys Returned by CTR Affected* Employees : 523

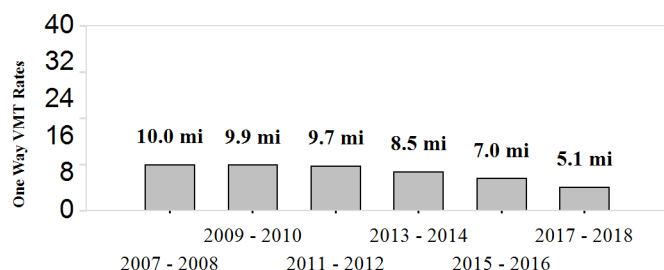
Total Estimated CTR Affected Employees at Worksite : 845

*CTR Affected employees filled out the survey as being full-time and commuting (typically) to work at least twice between 6a and 9a, Monday through Friday.

Non Drive Alone Rates - ALL Employees



One Way VMT per Employee - ALL Employees



Site History and Targets

Annual Metric Tons CO2e Pounds CO2e

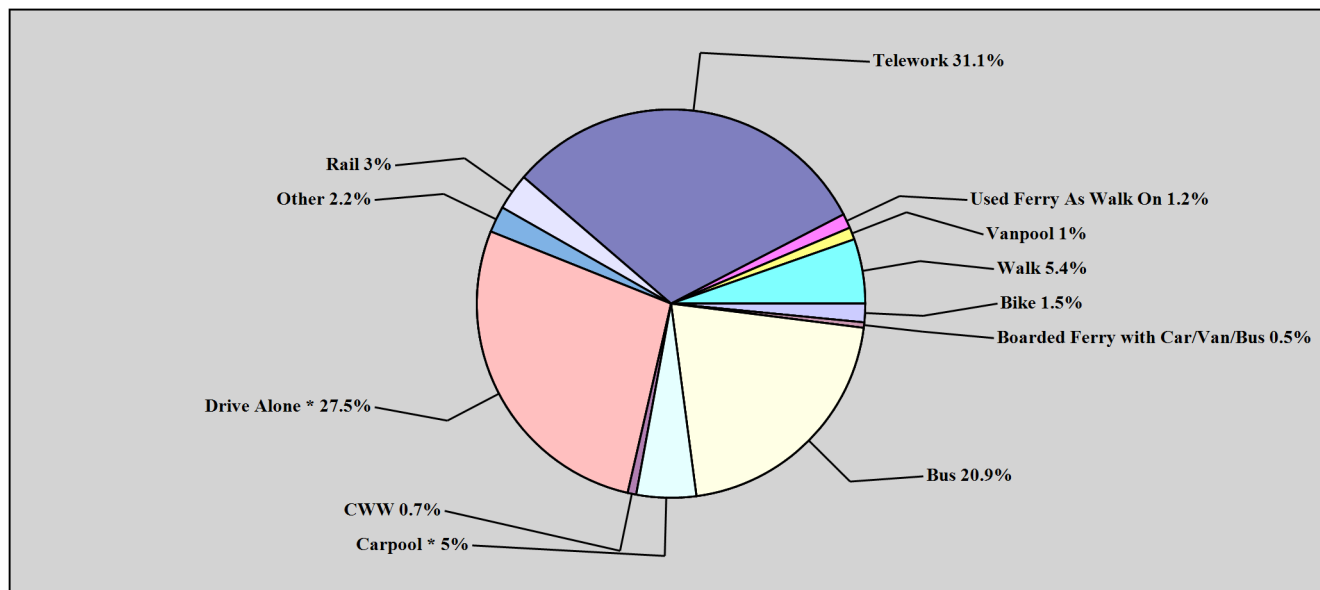
Cycle	Non Drive Alone Rate - All	Non Drive Alone Rate - CTR Affected	Emissions for Surveyed Employees	Estimated Emissions for Total Employment	GHG per Employee's Roundtrip	VMT per Employee - All	VMT per Employee - CTR Affected
2007 - 2008	50.6%	52.0%	1509	2422	24.6	10.0	9.5
2009 - 2010	53.2%	52.7%	1674	2729	27.7	9.9	9.9
2011 - 2012	53.8%	53.7%	1739	2436	24.7	9.7	9.7
2013 - 2014	58.8%	59.2%	1667	2285	23.2	8.5	8.4
2015 - 2016	66.2%	66.8%	1137	1850	18.8	7.0	6.9
2017 - 2018	72.5%	73.1%	602	972	9.9	5.1	4.9
Target	51.0%				Target:	N/A	
% Point Change Target:	0.4				% Change Target:	N/A	
% Point Change from Baseline:	21.9				% Change from Baseline:	-49.0%	

GHG calculations are based on VMT and estimated total round-trip commutes for all employees. Modes that contribute to GHG include driving alone, carpooling, vanpooling, and riding a motorcycle. The use of other modes (e.g., transit, rail, walking, ferry) do not increase a worksite's GHG calculation. For more information about how GHG is calculated, please contact your jurisdiction's representative.

Commute Trips By Mode - All Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - All Employees



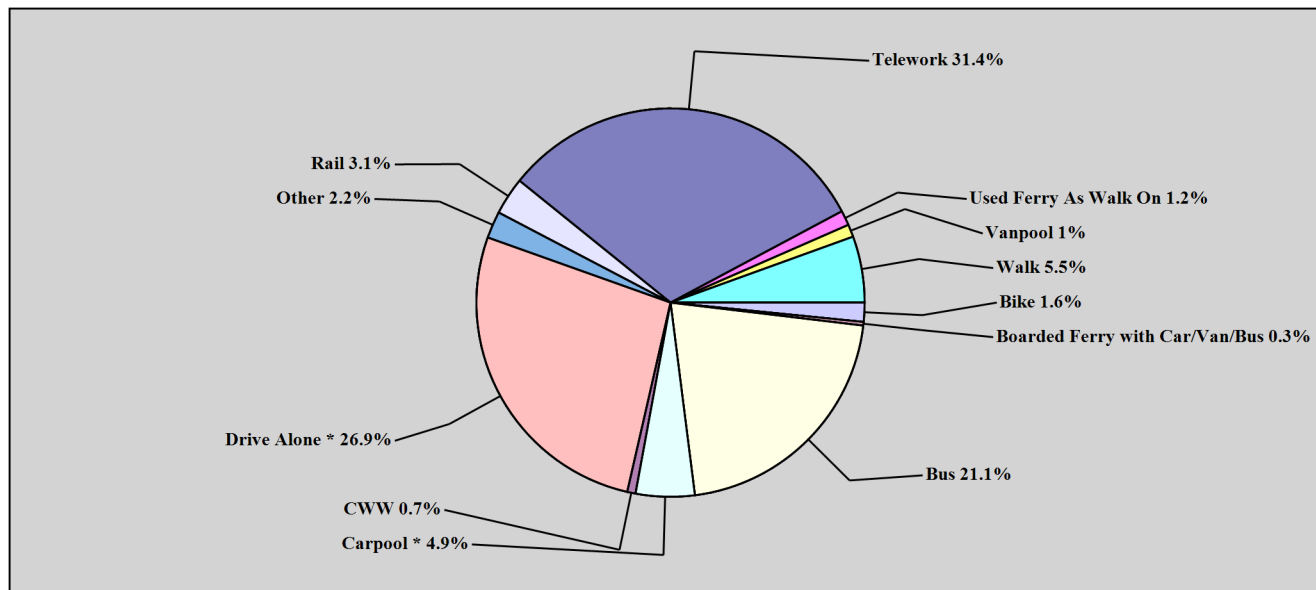
Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	730	27.5%	33.8%	182	33.8%	42.2%
Carpool *	132	5.0%	8.7%	40	7.4%	11.7%
Vanpool	27	1.0%	1.4%	7	1.3%	1.7%
Bus	556	20.9%	21.4%	127	23.6%	24.9%
Rail	81	3.0%	3.3%	21	3.9%	4.0%
Bike	41	1.5%	1.1%	11	2.0%	1.4%
Walk	143	5.4%	5.7%	29	5.4%	6.5%
Telework	827	31.1%	19.4%	190	35.3%	22.7%
CWW	19	0.7%	1.1%	19	3.5%	4.5%
Boarded Ferry with Car/Van/Bus	12	0.5%	0.7%	3	0.6%	1.2%
Used Ferry As Walk On	32	1.2%	1.3%	8	1.5%	1.4%
Other	58	2.2%	2.1%	18	3.3%	2.7%

* Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

Commute Trips By Mode - Affected Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - CTR Affected Employees



Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	696	26.9%	33.2%	174	33.3%	41.4%
Carpool *	127	4.9%	8.8%	39	7.5%	11.7%
Vanpool	27	1.0%	1.5%	7	1.3%	1.8%
Bus	547	21.1%	20.6%	125	23.9%	24.0%
Rail	81	3.1%	3.5%	21	4.0%	4.2%
Bike	41	1.6%	1.2%	11	2.1%	1.5%
Walk	143	5.5%	5.6%	29	5.5%	6.4%
Telework	814	31.4%	20.1%	187	35.8%	23.2%
CWW	18	0.7%	1.2%	18	3.4%	4.8%
Boarded Ferry with Car/Van/Bus	8	0.3%	0.7%	2	0.4%	1.1%
Used Ferry As Walk On	32	1.2%	1.4%	8	1.5%	1.5%
Other	58	2.2%	2.2%	18	3.4%	2.9%

* Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
0 Day	123	23%	538	100%
1 Days	22	4%	415	77%
2 Days	13	2%	393	73%
3 Days	13	2%	380	71%
4 Days	37	7%	367	68%
5 Days	300	56%	330	61%
6 or More Days	30	6%	30	6%

Count by Occupancy of Carpools and Vanpools

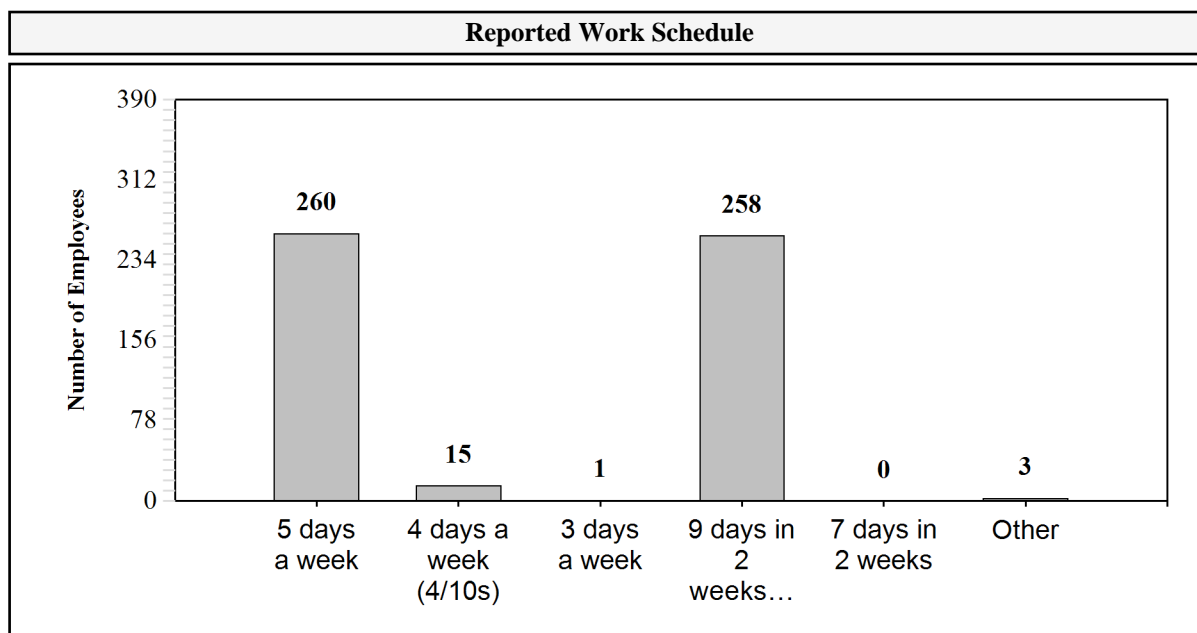
Q.4 If you used a carpool or vanpool as part of your commute, how many people (age 16 or older) are usually in the vehicle?

Ridesharing Occupancy	Mode	Response Count
2*	Carpool	122
3	Carpool	9
4	Carpool	0
5	Carpool	1
>5	Carpool	0
<5	Vanpool	5
5	Vanpool	22
6	Vanpool	0
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
>14	Vanpool	0

* Motorcycle-2 counted with Carpool-2 for this table.

Reported Work Schedule - All Employees

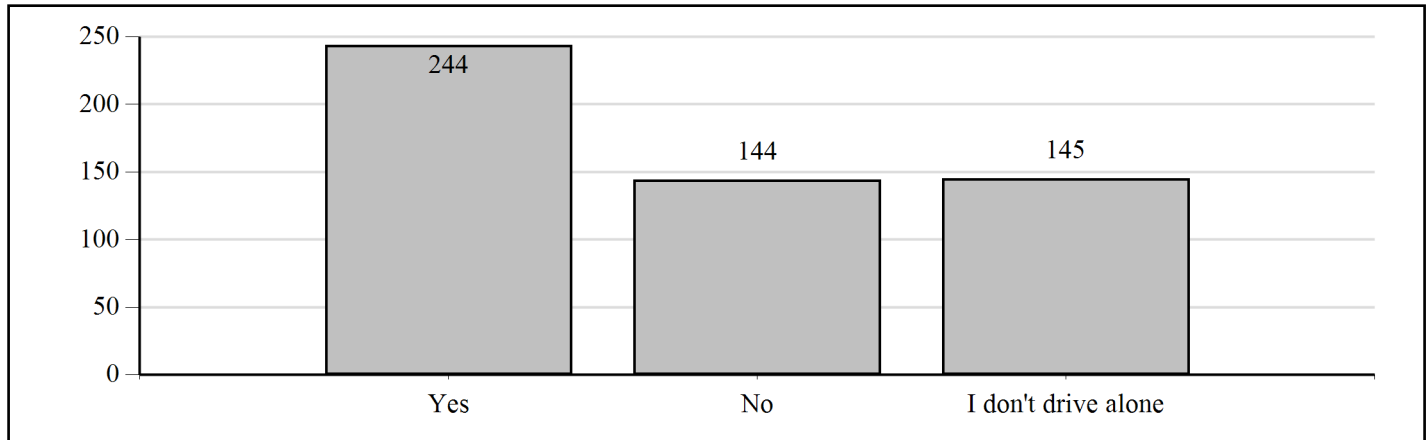
Q.8 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	260	48.4%
4 days a week (4/10s)	15	2.8%
3 days a week	1	0.2%
9 days in 2 weeks (9/80)	258	48%
7 days in 2 weeks	0	0%
Other	3	0.6%

Parking and Telework

Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)



Q.10: How many days do you typically telework?

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	20	3.7%
I don't telework	212	39.4%
Occasionally, on an as-needed basis	94	17.5%
1-2 days/month	18	3.3%
1 day/week	35	6.5%
2 days/week	8	1.5%
3 days/week	151	28.1%

Reasons for driving alone to work/not driving alone to work

Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
Free or subsidized bus, train, vanpool pass or fare benefit	201	17.9%
To save money	178	15.8%
I have the option of teleworking	169	15.0%
Cost of parking or lack of parking	138	12.3%
To save time using the HOV lane	85	7.6%
Environmental and community benefits	76	6.8%
Personal health or well-being	71	6.3%
Other	66	5.9%
Driving myself is not an option	63	5.6%
Financial incentives for carpooling, bicycling or walking.	47	4.2%
Emergency ride home is provided	16	1.4%
I receive a financial incentive for giving up my parking space	10	0.9%
Preferred/reserved carpool/vanpool parking is provided	5	0.4%

Q12. When you drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
Riding the bus or train is inconvenient or takes too long	317	29.5%
I like the convenience of having my car	276	25.7%
Family care or similar obligations	168	15.6%
Other	153	14.2%
Bicycling or walking isn't safe	53	4.9%
My commute distance is too short	43	4.0%
I need more information on alternative modes	37	3.4%
My job requires me to use my car for work	24	2.2%
There isn't any secure or covered bicycle parking	3	0.3%

Commute Mode By ZipCode for All Employees

Q6. What is your home zip code?

Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98133	18	3.35%	50	2	0	0	22	0	0	0	10	2	0	0	0
98119	15	2.79%	7	0	0	0	19	0	0	43	6	2	0	0	0
98012	12	2.23%	5	15	5	0	22	0	0	0	13	0	0	0	0
98109	12	2.23%	0	4	0	0	15	0	0	40	0	1	0	0	0
98117	12	2.23%	19	8	0	0	23	0	4	0	5	0	0	0	0
98107	11	2.04%	0	4	0	0	42	0	0	0	6	1	0	0	1
98036	10	1.86%	23	4	0	0	1	0	2	0	16	0	0	0	0
98103	10	1.86%	15	0	0	0	28	0	0	0	7	1	0	0	0
98126	10	1.86%	17	2	0	0	2	5	3	5	9	0	0	5	0
98144	10	1.86%	23	0	0	3	0	0	5	0	15	0	0	0	0
98155	10	1.86%	16	0	0	0	21	0	0	0	14	0	0	0	0
98199	10	1.86%	16	2	0	0	17	0	8	0	1	1	0	0	1
98208	10	1.86%	18	0	0	0	14	0	0	0	17	0	0	0	0
98006	9	1.67%	26	1	0	0	5	0	0	0	14	0	0	0	0
98058	9	1.67%	15	0	0	0	5	0	0	0	24	0	0	0	0
98121	9	1.67%	0	1	0	0	16	0	5	19	5	0	0	0	0
98125	9	1.67%	19	0	0	0	18	0	0	0	6	1	0	0	0
98003	8	1.49%	10	0	0	0	16	0	0	0	15	0	0	0	1
98115	8	1.49%	34	0	0	0	5	0	0	0	0	1	0	0	0
98136	8	1.49%	14	0	0	0	5	0	0	0	17	0	0	0	4
98092	7	1.30%	5	1	0	0	0	6	0	0	24	0	0	0	0
98116	7	1.30%	17	0	0	0	5	0	0	0	7	0	0	0	5
98146	7	1.30%	11	0	0	0	14	0	0	0	5	0	0	0	0
98023	6	1.12%	0	5	0	0	16	0	0	0	12	0	0	0	0
98042	6	1.12%	7	2	0	0	3	2	0	6	10	1	0	0	0
98087	6	1.12%	6	4	0	0	0	0	0	0	20	1	0	0	0



Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98102	6	1.12%	16	0	0	0	8	2	0	4	0	0	0	0	0
98168	6	1.12%	3	1	0	0	6	8	0	0	12	0	0	0	0
98204	6	1.12%	4	5	5	0	0	0	0	0	11	1	0	0	5
98007	5	0.93%	12	7	4	0	0	0	0	0	0	0	0	0	1
98038	5	0.93%	16	0	0	0	4	0	0	0	6	0	0	0	0
98043	5	0.93%	10	0	0	0	5	0	0	0	5	0	0	0	5
98055	5	0.93%	14	0	0	0	5	0	0	0	5	1	0	0	1
98075	5	0.93%	14	2	0	0	8	0	0	0	1	0	0	0	0
98106	5	0.93%	12	1	0	0	4	0	0	0	7	1	0	0	0
98118	5	0.93%	5	2	0	0	6	8	3	0	1	0	0	0	1
98198	5	0.93%	14	3	0	0	0	5	0	0	3	0	0	0	0
98375	5	0.93%	6	1	0	1	0	7	0	0	10	0	0	0	0
98391	5	0.93%	0	5	0	0	0	5	0	0	15	0	0	0	0
98026	4	0.74%	9	0	0	0	0	0	0	0	4	0	0	0	5
98028	4	0.74%	14	0	0	0	0	0	0	0	5	0	0	0	0
98031	4	0.74%	5	0	0	0	0	0	0	0	16	0	0	0	0
98034	4	0.74%	8	0	0	0	10	0	0	0	1	1	0	0	0
98037	4	0.74%	9	0	0	0	5	0	0	0	6	0	0	0	0
98040	4	0.74%	13	0	0	0	4	0	0	0	1	0	0	0	0
98056	4	0.74%	5	5	0	0	5	0	0	0	5	0	0	0	0
98110	4	0.74%	0	0	0	5	0	0	5	0	0	0	0	10	0
98122	4	0.74%	2	0	0	0	10	0	3	0	5	0	0	0	0
98148	4	0.74%	0	0	0	0	5	0	0	0	15	0	0	0	0
98258	4	0.74%	5	0	0	0	0	0	0	4	10	0	0	0	0
98373	4	0.74%	1	5	0	0	0	0	0	0	14	0	0	0	0
98409	4	0.74%	5	0	0	0	5	0	0	0	10	0	0	0	0
98001	3	0.56%	9	0	0	0	5	0	0	0	1	0	0	0	0
98004	3	0.56%	5	0	0	0	5	0	0	0	5	0	0	0	0
98005	3	0.56%	10	0	0	0	5	0	0	0	0	0	0	0	0



Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98011	3	0.56%	3	0	0	0	0	0	0	7	0	0	0	0	7
98020	3	0.56%	10	5	0	0	0	0	0	0	0	0	0	0	0
98024	3	0.56%	0	0	0	0	0	0	0	0	13	0	0	0	0
98027	3	0.56%	5	0	5	0	5	0	0	0	0	0	0	0	0
98029	3	0.56%	10	0	0	0	6	0	0	0	0	0	0	0	0
98033	3	0.56%	0	0	0	0	10	0	0	0	5	0	0	0	0
98045	3	0.56%	0	10	0	0	0	0	0	0	5	0	0	0	0
98059	3	0.56%	6	0	0	0	0	0	0	0	6	0	0	0	0
98074	3	0.56%	5	0	5	0	5	0	0	0	0	0	0	0	0
98101	3	0.56%	0	0	0	0	10	0	0	5	0	0	0	0	0
98105	3	0.56%	4	0	0	0	5	0	3	0	2	1	0	0	0
98177	3	0.56%	5	0	0	0	0	0	0	0	12	0	0	0	0
98188	3	0.56%	0	0	0	0	0	9	0	0	5	0	0	0	0
98203	3	0.56%	5	1	1	0	0	0	0	0	5	0	0	0	0
98223	3	0.56%	0	0	0	0	4	0	0	0	11	0	0	0	0
98275	3	0.56%	5	5	0	0	0	0	0	0	4	0	0	0	0
98296	3	0.56%	0	0	0	0	5	0	0	0	12	0	0	0	0
98310	3	0.56%	0	0	0	0	0	0	0	0	15	0	0	0	0
98372	3	0.56%	0	0	0	0	0	2	0	0	12	1	0	0	0
98404	3	0.56%	0	0	0	0	4	0	0	0	10	0	0	0	0
98406	3	0.56%	2	2	0	0	5	2	0	0	7	0	0	0	0
98424	3	0.56%	0	0	0	0	0	0	0	0	16	0	0	0	0
98002	2	0.37%	0	0	0	0	0	0	0	0	12	0	0	0	0
98008	2	0.37%	8	0	0	0	2	0	0	0	0	0	0	0	0
98010	2	0.37%	0	0	0	0	0	5	0	0	5	0	0	0	0
98021	2	0.37%	0	5	0	0	4	0	0	0	0	0	0	0	0
98030	2	0.37%	0	0	0	0	0	5	0	0	0	0	0	0	5
98057	2	0.37%	4	0	0	0	0	0	0	0	6	0	0	0	0
98065	2	0.37%	0	5	0	0	5	0	0	0	0	0	0	0	0



Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98070	2	0.37%	0	0	0	0	0	0	0	0	0	0	3	2	5
98077	2	0.37%	8	0	0	0	0	0	0	0	1	1	0	0	0
98104	2	0.37%	0	4	0	0	1	0	0	0	0	0	0	0	1
98108	2	0.37%	5	0	0	0	0	0	0	5	0	0	0	0	0
98112	2	0.37%	0	0	0	0	5	0	0	0	5	0	0	0	0
98166	2	0.37%	5	0	0	0	0	5	0	0	0	0	0	0	0
98178	2	0.37%	0	0	0	0	7	0	0	0	5	0	0	0	0
98273	2	0.37%	0	0	0	0	4	0	0	0	6	0	0	0	0
98321	2	0.37%	0	0	0	0	0	0	0	0	10	0	0	0	0
98359	2	0.37%	5	0	0	0	0	0	0	0	4	0	0	0	0
98374	2	0.37%	4	0	0	0	0	1	0	0	5	0	0	0	0
98422	2	0.37%	5	0	2	0	2	0	0	0	0	0	0	0	0
98446	2	0.37%	1	0	0	0	0	4	0	0	5	0	0	0	0
98466	2	0.37%	0	0	0	0	0	0	0	0	10	0	0	0	0
99205	2	0.37%	0	0	0	0	0	0	0	0	10	0	0	0	0
	1	0.19%	2	3	0	0	0	0	0	0	0	0	0	0	0
32839	1	0.19%	0	0	0	0	0	0	0	5	0	0	0	0	0
34474	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
46106	1	0.19%	0	0	0	0	0	0	0	0	0	0	0	0	0
47129	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
58801	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
58843	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
77382	1	0.19%	0	0	0	0	0	0	0	0	4	0	0	0	0
80918	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
89118	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
97024	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
97232	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	2
97402	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98014	1	0.19%	5	0	0	0	0	0	0	0	0	0	0	0	0



Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98053	1	0.19%	5	0	0	0	0	0	0	0	0	0	0	0	0
98082	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98134	1	0.19%	0	0	0	0	5	0	0	0	0	0	0	0	0
98201	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98260	1	0.19%	0	0	0	0	4	0	0	0	0	0	0	0	0
98266	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98272	1	0.19%	5	0	0	0	0	0	0	0	0	0	0	0	0
98274	1	0.19%	0	0	0	0	5	0	0	0	0	0	0	0	0
98277	1	0.19%	0	0	0	0	0	0	0	0	0	0	4	0	0
98290	1	0.19%	0	0	0	0	5	0	0	0	0	0	0	0	0
98292	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98311	1	0.19%	0	0	0	0	0	0	0	0	0	0	5	0	0
98312	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98337	1	0.19%	0	0	0	0	0	0	0	0	2	0	0	0	3
98338	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98340	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98345	1	0.19%	0	0	0	0	0	0	0	0	0	0	0	5	0
98349	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98354	1	0.19%	0	0	0	0	0	0	0	0	7	0	0	0	0
98366	1	0.19%	0	0	0	0	0	0	0	0	0	0	0	5	0
98367	1	0.19%	0	0	0	0	0	0	0	0	4	0	0	0	0
98368	1	0.19%	0	0	0	0	0	0	0	0	4	0	0	0	0
98370	1	0.19%	0	0	0	0	0	0	0	0	0	0	0	5	0
98387	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98408	1	0.19%	0	0	0	0	5	0	0	0	0	0	0	0	0
98443	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98444	1	0.19%	0	0	0	0	4	0	0	0	0	0	0	0	0
98445	1	0.19%	0	0	0	0	0	0	0	0	0	0	0	0	0
98467	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0



			Weekly Count of Trips By Mode												
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98498	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98503	1	0.19%	0	0	0	0	0	0	0	0	0	0	0	0	5
98512	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98524	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98550	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98661	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0
98685	1	0.19%	0	0	0	0	0	0	0	0	5	0	0	0	0